

# **HighPoint PCIe 3.0 Series RAID Controllers Windows 7 SP1 Driver Installation Guide**

Version 1.00

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## RocketRAID 3700/2800/800 Series Driver Installation for Windows 7 SP1

The following guide provides two driver installation procedures for RocketRAID 3700/2800/800 PCIe 3.0 RAID controllers and Windows 7 SP1.

**Note:** Windows 7 will report a Driver Signature error when attempting to install device drivers for RocketRAID 3700/2800/800 RAID controllers. This error may prevent Disk Management from formatting RAID arrays hosted by the controller.

### Solutions:

1. **Method 1:** *For Windows 7 SP1 systems that have never been updated (no Windows patches/online updates):*
  - a) Install Windows patches **KB3033929** and **KB2732471**. Please contact our Support Department via our Web Support Portal if you are unable to locate these updates: <https://highpoint-tech.com/websupport/>
  - b) After installation is complete, follow the onscreen instructions and restart the system when prompted.
  - c) Install the latest driver and WebGUI for the RocketRAID controller.
  
2. **Method 2:** *Suitable for Windows 7 SP1 systems that have been updated in the past, but are not fully up to date:*
  - a) Make sure the platform has internet access and allow Windows to download and install any updates available for the system.
  - b) After the initial update has completed, open **Control Panel > System & Security > Windows Update**. Right-click the “**Check for updates**” option and allow the system to download and install any additional updates. Repeat this process until Windows reports the system is up to date and no further updates are available.
  - c) After the update procedures have completed, install the RocketRAID driver and WebGUI.
  - d) Windows will no longer prompt the user to install driver/WebGUI updates for the RocketRAID controller.